



## FAQ – Microsoft and Adobe Student Licensing Programs

As a student, educator or staff member at participating colleges and universities, you can now purchase popular Microsoft and Adobe software products at significant savings through Microsoft and Adobe Student Licensing programs. These programs enable students, educators and staff to buy single user Microsoft and Adobe products for home use at a discount of up to 85% off commercial retail pricing. The program makes it easy, accessible and affordable for educators and students to work on school projects at home on the computer, using the same software programs used at their schools.

### **What software programs are available?**

Microsoft Office Professional Plus 2010, Microsoft Office 2011 for Mac, Microsoft Windows 7 Professional Upgrade, Microsoft Windows 7 Ultimate Upgrade, Microsoft Project Professional 2010, Microsoft Visio 2010, Adobe Photoshop CS5, most Adobe Creative Suite CS5.5 products, Acrobat X Pro, Lightroom and more. To see a complete listing, visit your school's online store at <http://www.JourneyEd.com/select>.

### **How do I purchase this software?**

To order online, go to [www.JourneyEd.com/select](http://www.JourneyEd.com/select) and pick your state and school from the drop down menu. If you would prefer to order by phone, you can call JourneyEd's toll-free number (800-874-9001) to place your order. (If you plan to download your software, you will need to place your order online.)

### **Who is this company "JourneyEd" that we are purchasing the product from?**

JourneyEd has been selected as the authorized company to handle the fulfillment for the Microsoft and Adobe Student Licensing programs. JourneyEd will process your order and ship your product directly to your home. (Some products are also available as an electronic download.)

### **Do I need to provide school identification to JourneyEd to purchase these products?**

Yes, Microsoft & Adobe require that you submit a dated academic ID to JourneyEd to ensure that you qualify to purchase these products. You can fax, or scan and email, the school academic ID to JourneyEd. JourneyEd accepts the following current ID's:

- School ID Card
- Class Schedule
- Pay Stub (for educators and staff if you do not have an ID card)
- Report Card
- Letter from the school on school letterhead

### **Can anyone buy from the store?**

You have to be a student, educator or staff member at a participating school to be eligible. Parents may place orders on behalf of their children. To see if your school is participating, visit [www.JourneyEd.com/select](http://www.JourneyEd.com/select).

### **How many copies can I purchase of each product?**

Each student, educator and staff can purchase one copy per publisher rules. As a parent, if you have more than one child in participating schools, you can purchase a copy of each product for each of your children.

### **What is shipped to us?**

The products are packaged as a CD and software license.

### **Is software purchased through this agreement in compliance with Adobe's and Microsoft's license requirements?**

Yes! You are purchasing full and legal versions from JourneyEd who is an Authorized Microsoft and Adobe Education Reseller (Dealer).