Education Expertise
Education IT Infrastructure and Management Solutions

- How do you get help for your IT staff when you cannot afford to hire anyone?
- How do you scale staffing for summer or winter break IT deployments?
- How do you provide services when your key Network or Server Administrators are in training or on vacation?
- How can you deploy your in-house experts on the challenging IT initiatives without constantly re-prioritizing them to handle maintenance and outage issues?
- How can you improve your service levels while providing 24x7 support and lower your operating costs?
- How do you staff and train for short term IT initiatives – like the deployment of Interactive Whiteboard or Classroom Sound systems?
- How do you support distance learning initiatives with no increase to your staff?

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Why Outsource

We have the technical expertise, leading edge processes and tools to monitor and manage your resources professionally so you can focus on the business of education. With our outsourcing solutions, you get better support, lower costs, improved reliability and increased performance.

Why Choose JourneyEd

When you team up with JourneyEd, you are teaming up with an Industry Leader who's had a long history of proven success. Our many accolades include the Microsoft VAR of the Year Award for 2008. Whatever needs or challenges you are experiencing, chances are we've been there before and have provided turnkey business and technology solutions that work for an organization just like yours. We consistently strive to meet and exceed expectations in an effort to help organizations like yours reach their full potential in a quick and efficient manner.

Imagine knowing exactly what a project will cost, how long it will take, and what to expect before starting. We can provide that for you, and we're just a phone call or email away.

journeyEd
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IT Service Expertise

Who We Are

JourneyEd is a division of Journey Education Marketing, the largest Academic reseller focused exclusively on the education market. Established in 1988, we have grown globally with operations in the United States, Canada, Germany, and the United Kingdom. With a customer base of over 15,000 schools, campuses and districts, we have in-depth knowledge of the unique IT challenges of the education market.

We Can Help

We have over twenty years experience serving Education customers with Information Technology expertise and practical deployment experience at the classroom, school, district, and campus level. We offer everything from simple installations of 21st Century classroom technologies by leading manufacturers – including Smart, Promethean, PolyVision, and RM Education – to complex network environments. Our staff can handle the intricacies of managing and organizing solutions in an interactive learning environment.

Unique to Education

The IT Services market is crowded with many technologists who all promise to deliver your project on-time and under budget. What makes JourneyEd unique to the Education market is that we take this commitment a step further. JourneyEd manages your project through end user adoption, providing, the critical human link to the technology.

Services we offer

21st Century Classrooms

Our design, procurement, installation, and professional development services ensure that each classroom and teacher have the optimal solution for their environment. Our design services analyze the acoustics, ambient light, and multiple classroom configurations to ensure your investment is protected for an ever-changing learning environment. 21st Century Classroom solutions include Interactive Whiteboards, AV Projection and cameras, sound systems, mobility devices, and personal learning devices.

Distance Learning Initiatives

Our consultants evaluate your distance learning requirements from a pedagogical as well as technical perspective. Our integration services ensure that the solution provided integrates seamlessly into your financial and learning management systems.

Digital Signage

The ability to quickly communicate emergency information to your students and faculty at a moments notice is now critical to security preparedness for administrators. Our Digital Signage services evaluate your site requirements, product evaluation/recommendations, installation/configuration, and training services to ensure that your staff is prepared in the event of an emergency.

Disaster Recovery / Educational Continuity Planning

Our Disaster Recovery services and Educational Continuity Planning services analyze your current preparedness and design improved processes for continuity, assist you in implementing the changes, and provide testing to validate the design standards. Whether a catastrophic loss to your infrastructure or a partial outage, our services ensure that your students and faculty are back in the classroom with minimal disruption.

Education Experience

Servers

JourneyEd Services continually monitors your servers 24/7/365, immediately fixes any issues, and reports problems quickly to your IT staff. When issues are quickly detected, problems can be resolved before they have a serious impact on your organizations productivity.

Networks – Administration, Monitoring, Cabling

Working with your existing structure, JourneyEd Services determines the best way to improve upon what you already have. From start to finish, we will plan and implement your network projects, whether it's small data migration or major system upgrades.

SQL Services

JourneyEd Services can provide additional or full-time database administration services 24/7/365. We are a premier leader in providing remote database administration and monitoring. We provide services that are traditionally performed by a full-time in-house DBA.

Desktop Support

We can provide 24/7/365 on-site or remote desktop support for all of your desktops or laptops. Utilizing our remote services or "virtual hands", we can provide all of your support and maintenance needs at a significantly reduced cost, increasing you overall ROI.

Telecommunications / VoIP

Moving into a new building or just updating your existing phone system? JourneyEd Services will help get you up and running quickly and at less cost or headache than our competitors. Take advantage of our experience with VoIP technology and the incredible savings IP Telephony offers.

Security

For new and existing networks, keeping your information secure is an ongoing priority. Academic Superstore Services evaluates and designs complete and flexible solutions to keep your data protected from both internal and external threats.

Software Asset Management

An effective SAM program protects your school's software investment and helps you recognize any licensing overlap. In addition to reducing the risks on non-compliance, implementing an effective SAM program will help your school control spending, save money, operate more effectively, and stay ahead of possible issues.

Document Management

With JourneyEd's Document and Content Management Solutions, schools can easily integrate paper reports, electronic files, email, and operational records into a secure and searchable database. Designed to improve efficiencies across all operational areas, JourneyEd helps educators cut costs and improve productivity with minimal investment in time, money, and resources.