

Services

Executive Overview

- Initial Assessment
- Monitoring Process
- Strategizing
- Consulting / Support

Initial Assessment

- SQL Configuration / Security
- Database Configuration
- Backup Process
- Database Maintenance

Strategizing

- Backup Strategy
- Database Maintenance Plan
- Setup (customizable) Monitoring Process
- Scheduled Jobs and DTS Packages

Monitoring Process 24/7

- Database Status / Errors
- Database Fragmentation
- Data Corruption
- Database Space utilization
- Backup Alerts
- Backup process verification
- Transaction Log Status
- Server connectivity
- Error Log file
- Job(s) Failure(s)
- Security Violation
- Jobs running over 2 hours *(new)*
- Dead locks *(new)*
- Tables without indexes alert
- Index corruption
- Disk Space Alert if below 2GB
- Queries running over 3 minutes
- Queries running over 90 minutes
- Blocking over (½ second)
- Blocking over 3 minutes
- Memory
- Disk IO
- Disk Queuing
- CPU Utilization
- Script all Databases to file weekly
- Script all Logins with encrypted password weekly

Weekly Statistical Information *(new)*

- Performance Statistics (IO * Disk Queue * CPU * Memory) *(new)*
- Performance Statistics (SQL Cache * # of Users * Dead Locks) *(new)*
- Job(s) failed and the number of time failed *(new)*
- Top 10 longest running jobs *(new)*
- Top 10 worst performing queries or Stored Procedures *(new)*
- Top 10 longest running queries *(new)*
- Top 10 queries that are causing blocking *(new)*
- Database and Log file size history *(new)*

Weekly Reports

- Server Report
- Database Status Report
- Job Status Report

Other Services (setup charges apply)

- Log Shipping
- Replication / Mirroring / Snapshot
- DTS Packages

Consulting / Additional Support

- Remote DBA Consulting
- Onsite DBA Consulting
- 24/7 SQL Support